

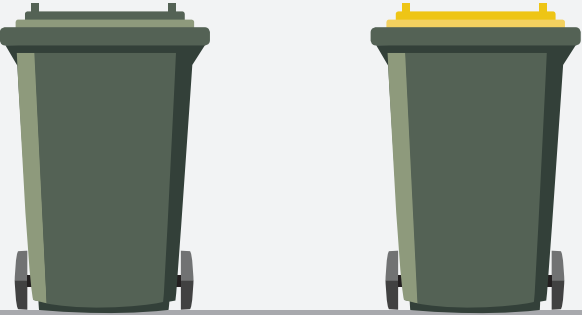
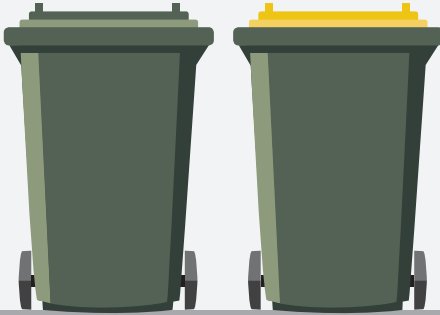
Waste and recycling – collection services

Residential properties within the Council's Designated Waste Collection Area shall be provided with a minimum waste collection service as follows:

What	Waste type	Serviced
1 x 240L green lidded wheelie bin	General household waste	Weekly
1 x 240L yellow lidded wheelie bin	Specified recycling waste	Fortnightly

Servicing	<p>Waste and Recycling bins are serviced on their scheduled collection day.</p> <p>To find out your scheduled collection day / week, please refer to council's website or contact our customer service team.</p> <p>Collection days: bundaberg.qld.gov.au/services/waste-recycling/calendars</p>
Cost	<p>The annual cost of this service is included in the Rates, which is issued on a half yearly basis.</p> <p>New bins, additional bins (additional cost applies) or the cancellation* of an additional waste collection service must be requested by the property owner.</p> <p><small>* Cancellations may only be requested for extra bins charged in addition to the minimum waste collection service (1 x 240L green lidded wheelie bin and 1 x 240L yellow lidded wheelie bin)</small></p> <p>Rates charges: bundaberg.qld.gov.au/services/waste-recycling/collections</p>
Householder responsibilities	<p>Residents are responsible for the secure keeping of bins. Please make sure bins are removed from the kerbside and stored within the property as soon as practicable after bin/s has been serviced.</p> <p>In the event of the occupier moving premises the bins must remain on the property as Waste and Recycling wheelie bins remain the property of Council.</p>
Stolen	<p>If bin is stolen, missing or removed, please notify Council as soon as possible for a replacement.</p>
Damaged	<p>You may notice that your bin is damaged in the following ways:</p> <ul style="list-style-type: none"> • cracked body • missing hinge pins • damaged/rusted wheels or axles • missing lid • vandalised <p>You will need to contact Council to enable repairs to be carried out and then put the bin out on the footpath so it's easily accessible for repairs to be carried out.</p>
Missed bin services	<p>If your service has been inadvertently missed and you have followed our conditions of service (over), please notify Council as soon as practicable and leave the bin/s on the kerbside unless otherwise advised.</p>
Assisted service <i>(go in for)</i>	<p>Council provides an Assisted Service for residents who, through a medical condition or disability, are unable to place their bin/s at the kerbside or designated collection point for servicing.</p> <p>A Medical Certificate must accompany your completed "Application for Assisted Collection Service" form – available on Council's website: bundaberg.qld.gov.au</p>

Waste and recycling - collection services

Yes	No
	
<ul style="list-style-type: none"> ✓ DO place wheelie bin/s at the kerbline with the front of the bin facing the roadway the night before or prior to 5 am on your scheduled collection day. <i>Although bins are generally serviced at the same time each week/fortnight there are no set collection times. Times may vary, so we suggest putting your bin out the night before so your bin can be serviced.</i> ✓ DO place bins at least 0.5m apart or from any other objects (e.g. trees, power poles etc.) ✓ DO remove bin/s from the kerb within a reasonable time after emptying and store within your property between scheduled service days. ✓ DO bag or wrap all food waste, sharp objects and dusts (sawdust, vacuum etc). 	<ul style="list-style-type: none"> ✗ DO NOT bag recyclable items. Please leave items loose in recycling bin. We cannot recycle plastic bags. ✗ DO NOT overfill (material protruding) or jam waste in the bin/s as this may result in your bin not being serviced. <i>Bin lid must be closed and waste must be able to be removed from bin without manual intervention.</i> ✗ DO NOT place the bin a position that may impede the safe movement of traffic or servicing ability. ✗ DO NOT place large, dangerous/hazardous or heavy objects in the bin such as soil, large timber pieces, paint, oil, chemicals, car parts, bricks etc. <p>NB. These items can be taken into your local waste facility - please check waste acceptance.</p>

Bin weight	Excessive weight (exceeding 75kg) will result in your bin not being serviced .
Waste acceptance	Please check Council's Website: Waste Facility Information Factsheet – Separation & Acceptance <small>*Some facilities cannot accept all waste types.</small>
Green waste	Residents are requested not to place lawn clippings/garden waste in the waste bin. Garden waste causes environmental issues when buried at landfills and the cost of managing this is high. Please refer to Council's Green Waste Disposal Factsheet for alternative methods of use and disposal.