

# Welcome to Burnett Heads Holiday Park

2 Paul Mittelheuser Street  
Burnett Heads Qld 4670

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[discoverbundaberg.com.au](http://discoverbundaberg.com.au)

## Legend:

- Grass sites
- Slab sites
- Cabins
- Permanent sites
- Clothesline
- Dump Point
- Table and chairs



1300 883 699  
[bundaberg.qld.gov.au](http://bundaberg.qld.gov.au)



# Burnett Heads Holiday Park rules

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## Office Hours:

Mon – Sat 8.30am – 5pm

Sun 8.30am – 4pm

Check in 2pm/  
Check out 10am

unless prior arrangements  
are made with Management.

Whether a new guest, or a repeat visitor,  
please read and abide by the following  
park rules.

All guests and visitors MUST report to the  
office on arrival. Visitors are not permitted  
after 9pm. Guests/tenants must ensure that  
their visitors abide by the park rules.

**Amenity fobs/boom gate:** a \$20 refundable  
deposit is required for each additional fob/  
boom gate requested. You are responsible  
for your fobs and facilities that they access,  
please do not lend them out.

**Base tariffs** are reviewed 1 February each  
year and are subject to change without  
notice.

**BBQ's:** enjoy the BBQ's located around the  
Park and leave clean for the next user.

**Bookings/Cancellations:** all bookings  
require a deposit to be placed at the time of  
reservation and are limited to one (1) year  
in advance. Particular numbered sites and  
cabins cannot be guaranteed and may  
change without notice. Should you require  
to cancel your stay, we will try to assist  
you where we can, however we cannot  
guarantee that changes and refunds can  
be made. Refunds are subject to approval  
by Council's Facilities Coordinator. Refunds  
will not be provided for early exits with the  
exception of severe weather and natural  
disaster situations as listed in *Bundaberg  
Holiday Parks Bookings Policy (OP-3-078)*.

**Children** are the responsibility of their  
parents/guardians at all times and must  
not be left unsupervised. STRICTLY NO  
skateboards, bikes or scooters to be ridden  
around pool area (if applicable), amenities  
blocks and laundry areas. **Please ensure  
helmets are worn at all times and be  
reminded that there is to be no riding after  
dark.**

**Dump point** has been provided for you to  
use. Chemical toilets are not permitted  
to be emptied in the park toilets as they  
will destroy active bacteria in our effluent  
treatment systems.

**Emergency Assembly point** for the Park is  
marked on the map provided.

**Garbage:** bins and/or skips are located  
around the Park for general waste and  
recycling is also encouraged. Please take all  
broken camping equipment/furniture with  
you on departure.

**Generators:** for the comfort of other guests,  
generators are not allowed.

**Illicit drugs, firearms, ammunition or  
fireworks** are strictly prohibited on the  
premises at any time. Police will be  
contacted in all cases including offensive  
behaviour and unlawful damage to  
property.

**Laundry area:** ashing machines and dryers  
are provided. On completion of washing or  
drying cycle, clothes must be removed from  
the appliance immediately so that others  
may also use the machines.

**Liquor** is permitted to be consumed within  
the Park but intoxicated and/or anti-social  
behaviour will not be tolerated. Please keep  
glass out of playgrounds, pool area  
(if applicable) and in public areas.

**Lighting:** to minimise our impact on the  
environment, this facility uses turtle friendly  
lighting. Help us protect local wildlife by  
carrying handheld lighting when moving  
around the park after dark.

**Noise:** we love to see you enjoy yourselves  
but please consider others by not using  
unacceptable language or making  
excessive or undue noise at any time. We  
ask that noise is ceased by 10pm.

**Open fires** are not permitted in the park or  
on the beach. This includes any barbecue,  
stove, fire pit or the like that uses solid fuel  
such as wood, charcoal, heat beads or other  
manufactured fuel.

**Playground areas:** close at 8pm and all  
children must not be seen loitering in  
playground, BBQ areas or any other public  
areas after this time.

**Security:** visitors are responsible for the  
security of their property. Please ensure that  
all valuables and belongings are secure and  
caravans locked where possible.

**Smoking:** should you wish to smoke, please  
be considerate of others by observing our  
NO SMOKING policy in or within five metres  
of all buildings. Please dispose of all butts  
thoughtfully and do not litter.

**Speed limit** of walking pace throughout the  
Park must be observed at all times.

**Trees/vegetation:** trees around the park  
are inspected regularly, however trees and  
branches may still fall from time to time.  
Persons entering the park do so at their  
own risk. No responsibility will be accepted  
for personal or property damage caused  
by falling trees or fruit, seeds or sap falling  
from the trees, or damage caused by  
animal droppings. Please ensure that you  
have sufficient vehicle & caravan insurance  
cover. Use of a car or caravan cover is  
recommended.

**Trenches:** no trenches to be dug in the Park,  
under any circumstances.

**TV reception:** point antenna towards the  
office.

**Vehicles:** only one vehicle per site without  
approval, must not encroach adjacent sites  
or roadways, and not be driven over vacant  
sites. They must remain in roadworthy  
condition, legally registered and moveable  
at all times. Visitors' cars must be parked in  
public parking areas outside the park.

**Pet Friendly:** please read the information  
below to ensure you and your pet can meet  
the following conditions:

- Pets permitted only at Burnett Heads  
Holiday Park and Moore Park Beach  
Holiday Park, with the consent of the  
Manager prior to being brought to the  
Park, and in compliance with the Pet  
Rules.
- It is the owners' responsibility to ensure  
all pets are well looked after, this includes  
adequate water, food & exercise.
- Your pet must not annoy any of our  
guests by barking or behaving in an  
offensive manner.
- All pets must be on a lead at all times.
- To ensure the safety, hygiene and  
pleasure of all our park guests, we ask  
that you please 'pick up' after your pet,  
both inside and outside the park. We  
have zero tolerance on this issue.

The tenant acknowledges that this Holiday  
Park is a FAMILY PARK and that any behaviour  
contrary to that will regrettably result in your  
immediate departure. By staying you agree  
to all conditions, policies and Management  
directives. With the exception of existing  
permanent sites, the Park is only open to  
holiday/vacation stays.

Our Park is a friendly and enjoyable place to  
stay. By following the above simple requests  
it will ensure it remains the way we all like it.  
If there are any issues that need attention  
please see Management. We are happy to  
try and resolve any problems.

We hope you enjoy your stay!