Corporate Plan

2021 - 2026

Game changers 5 year outcomes



Advocacy and investment attraction



Connected and leveraged infrastructure



Our vision

Our values

Intelligent and liveable communities

We communicate in an open and respectful manner.

To be a Council that is customer focused, respectful and prides itself on teamwork, leadership, sustainability, innovation, safety and wellbeing.

To build Australia's best regional community.



High performing Council

- Well understood and promoted point of difference for the Bundabera Region investment
- Flourishing innovation ecosystem
- Growth and diversification of new and emerging industries
- Attraction and growth of new human capital in the region

- Strategic, long-term and planned infrastructure
- Enhanced connectivity to drive growth and productivity
- Delivery of catalytic projects
- Enhanced green projects, contributing to a sustainable economy

- Reliable digital connectivity
- Safe, healthy and green lifestyle
- Demographic diversity and attraction of young families
- Positive tourism experiences
- A caring, engaged and generous community
- Inclusive and accessible community

- United and responsible investment approach
- Right structure and behaviour to support growth and change
- Strong organisation and individual innovation
- Good governance
- Financial sustainability

Advocacy priorities



Economic infrastructure to attract investment and grow jobs



Social infrastructure to create an attractive and liveable community



Human capital to grow our people and drive productivity



Green infrastructure to support our environment and protect our future

Click HERE for more information

Our regional assets

95,000+

people

in our region

and growing



136 major



playgrounds



3085 km sealed and unsealed roads



billion litres water treated

> 323 km footpaths



Our core roles

Service Provider Regulator Advocate Facilitator **Funder** Strategic partner

Bundaberg Regional Council acknowledges the Traditional Country of the Taribelang Bunda, Gooreng Gooreng, Gurang and Bailai Peoples and recognise that this Country has always been of cultural, spiritual, social and economic significance to Aboriginal and Torres Strait Islander people. We recognise the thousands of generations of continuous culture that have shaped this country and the people on it.



Operating themes and performance outcomes



Our community and environment



Our infrastructure and development

Economic growth and prosperity

- Sustainable economic growth.
- Improve access to local jobs and services.
- Improve awareness and perception of the region as a place of choice to live, work, invest and visit.
- Development of the Bundaberg Region as a model Australian intelligent community.

Safe, active, vibrant and inclusive community

- Parks maintenance programs which meet agreed service standards and community expectations.
- High community satisfaction with our liveability, special character and heritage.
- Delivery of community awareness, protection and educational programs and initiatives.
- Increase community resilience to disaster events.
- Increase knowledge and awareness of our cultural diversity.

A creative and environmentally friendly place

- Delivery of arts and cultural facilities and programs that promote creative innovation and social, cultural and economic development.
- High community participation and satisfaction with community and cultural events and initiatives.
- Places of local heritage significance identified in the Bundaberg Regional Council Planning Scheme.
- Increase incorporation of clean energy and renewable resource technologies and solutions.

Infrastructure that meets our current and future needs

- Continual enhancement and review of Bundaberg Regional Development Schemes, Plans and Strategies.
- Effective integration of land use and infrastructure planning.
- Council's long-term and annual Capital Investment Program delivered on time and on budget.
- Continue to enhance and review Asset Management Plans and Strategies.

Sustainable and affordable essential services

- Delivery of network infrastructure maintenance to meet Council's approved plans and standards.
- Road and pathway networks are managed to ensure the safety and wellbeing of users building on an inclusive and accessible community.
- Water supply and wastewater services availability meeting customer standards.
- Waste services meeting industry and legislative standards.
- High community satisfaction with essential services.
- Implementation and monitoring of landfill services and rehabilitation of landfill sites.

Sustainable development

- Accessible development and well-managed natural areas and facilities.
- Community involvement in the planning, management and protection of natural resources and ecosystems.
- Delivery of education and community awareness programs.
- Consistent enforcement of relevant legislation, the planning scheme and local laws to meet statutory requirements in the community's interest.
- Ongoing development of land use policies to address contemporary and emerging planning matters.

Our organisational services

A sustainable financial position

- Key financial indicators meeting sustainability and operational standards.
- Projects approved through the Project Decision Framework.
- Preparation of long-term asset management plan.
- Value for money in procuring goods and services.

Responsible governance with a customer-driven focus

- High staff satisfaction with professional development opportunities.
- High community satisfaction with customer service and Council's overall performance.
- High standard of workplace health and safety outcomes.
- Management of internal, financial and quality audit programs.
- Productive and engaged staff with high morale and a positive corporate culture.

Open communication

- High community engagement with social media platforms and Council websites.
- Regular media reporting of Council issues that provides fair and balanced coverage.
- Effective internal communications with high levels of reach across Council.
- Innovative utilisation of data and technology to encourage community engagement.
- High community satisfaction with Council's performance.

Our vision

To build Australia's **best regional community**

Best

lifestyle and liveability

- Regional location and accessibility
- Affordability
- Climate and natural environment
- Safety

Best opportunities

- Employment and education
- Investment and growth
- Lifestyle and liveability

Best Council

- Innovative community leaders
- Enthusiasm and support for investment
- Stable and reliable
- Open and transparent

Our values



Communication and leadership Inspire and actively support the Council, our colleagues and our community

to excel.



Sustainability Engage with stakeho

Engage with stakeholders in making decisions that will **protect and enhance our community's future.**



Teamwork

Connect passion with purpose in working as one team with one vision.



Customer focus

Foster a 'can do' attitude committed to meeting the needs of all customers.



Respect

Act ethically, honestly, respectfully in building complete trust and confidence.



Innovation

Embracing new ideas and new technologies to continually adapt and improve.



Safety and wellbeing

Ensure safety and wellbeing for everyone through safe work practices, vigilance and awareness.