

# Corporate Plan

2019 - 2023

## Game changers

### Our vision

To build Australia's best regional community.

### Our values

To be a council that is customer focussed, respectful and prides itself on team work, leadership, sustainability and innovation. We communicate in an open and respectful manner.



**Connected and leveraged infrastructure**

- Enhance connectivity to drive economic growth and urban productivity.
- Better leveraging of existing infrastructure, improving outcomes for residents and business.



**Advocacy and investment attraction**

- Partner with relevant stakeholders to deliver tangible investment outcomes.
- Proactively pursue public and private investment in projects that build our community and strengthen our economy.



**Use of digital and innovative technologies**

- Develop and implement a new Intelligent Communities Plan that positions the Bundaberg Region as a model intelligent community in regional Australia.



**Organisational and cultural excellence**

- Improve leadership capability to empower employees.
- Maintain high levels of transparency and accountability throughout the organisation.
- Grow and maintain a diverse and inclusive staff.
- Support our community with strong financial management and investment.

## Our responsibilities

in community infrastructure



**653 hectares**  
of natural assets



**470**  
parks and playgrounds

**3071 km**  
sealed and unsealed roads



**288 km**  
footpaths



**10.327 billion litres**  
water treated each year

# Operating themes and performance outcomes



## Our community

### Economic growth and prosperity

- Sustainable economic growth.
- Improve access to local jobs and services.
- Improve awareness and perception of the region as a place of choice to live, work, invest and visit.
- Development of the Bundaberg Region as a model Australian intelligent community.

### Safe, active, vibrant and inclusive community

- Parks and road environment maintenance programs which meet agreed service standards and community expectations.
- High community satisfaction with our liveability, special character and heritage.
- Delivery of community awareness, protection and educational programs and initiatives.
- Increase community resilience to disaster events.
- Increase knowledge and awareness of our cultural diversity.

### An empowered and creative place

- Delivery of arts and cultural facilities and programs that promote creative innovation and social, cultural and economic development.
- High community participation and satisfaction with community and cultural events and initiatives.
- Places of local heritage significance identified in the Bundaberg Regional Planning Scheme.



## Our environment

### Infrastructure that meets our current and future needs

- Continual enhancement and review of Bundaberg Regional Development Schemes, Plans and Strategies.
- Effective integration of land use and infrastructure planning.
- Council's long-term and annual Capital Works Program delivered on time and on budget.
- Increase incorporation of clean energy and renewable resource technologies and solutions.
- Continue to enhance and review Asset Management Plans and Strategies.

### Sustainable and affordable essential services

- Delivery of network infrastructure maintenance to meet council's approved plans and standards.
- Road and pathway networks that are managed to ensure the safety and wellbeing of users.
- Water supply and wastewater services availability meeting customer standards.
- Waste services meeting industry and legislative standards.
- High community satisfaction with essential services.

### Sustainable built and natural environments

- Accessible, and well-managed natural areas and facilities.
- Community involvement in the planning, management and protection of natural resources and ecosystems.
- Delivery of education and community awareness programs.
- Consistent enforcement of relevant legislation, the planning scheme and local laws to meet statutory requirements in the community's interest.
- Implementation and monitoring of landfill services and rehabilitation of landfill sites.
- Ongoing development of land use policies to address contemporary and emerging planning matters.



## Our people our business

### A sustainable financial position

- Key financial indicators meeting sustainability and operational standards.
- Administration of internal financial audits.
- Projects approved through the Project Decision Framework.
- Review and implementation of long-term Corporate Asset Management Framework.

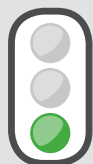
### Responsible governance with a customer-driven focus

- High staff satisfaction with professional development opportunities.
- High community satisfaction with customer service and council's overall performance.
- High standard of workplace health and safety outcomes.
- Delivery of Internal Audit and Quality Audit Programs.
- Productive and engaged staff with high morale and a positive corporate culture.

### Open communication

- High community engagement with social media platforms and council websites.
- Regular media reporting of council issues that provides fair and balanced coverage.
- Effective internal communications with high levels of reach across council.
- Innovative utilisation of data and technology to encourage community engagement.
- High community satisfaction with council's performance.

## Capital projects



### Current

#### commenced before FY 2019

Burnett Heads Streetscape | Stage 3 of the Aviation and Aerospace Precinct – including additional industrial sites, Taxiway Hotel and Taxiway Alpha and Apron works | Woodgate Vacuum Sewer Extension | Waste Management Facility Cell 3 at Cedars Road



### Future

#### commenced after FY 2019

Upgrade of the Childers and Gin Gin Wastewater Treatment Plants | Upgrade of the Kalkie and Gregory River Water Treatment Plants | West Bundaberg and Thabeban Drainage Schemes | Gin Gin Streetscape Stage 2 | Gin Gin Library and Community Centre refurbishment | Elliott Heads Foreshore Redevelopment | Expansion of Council Administration Offices at Childers | Waste Management Facility Cell 4 at Cedars Road | Hughes Road Extension at Bargara | Barolin Street, Bucca Crossing and Winfield Road Bridge Upgrades | Multi-modal Pathway Construction | Smart Water Meters



### Under investigation for future delivery

Bundaberg Civic and Cultural Precinct including new Bundaberg Regional Art Gallery and council staff office accommodation | New Bundaberg Regional Aquatic facility | Redevelopment of Bundaberg ANZAC Pool as a water play facility | Bargara Cultural Centre and Administration Office repurpose and activation for community uses | Diversion and de-maining of Quay Street | Introduction of a science, technology, engineering and mathematics focussed education facility | Future cells at the Waste Management Facility at Cedars Road | Bundaberg CBD Revitalisation